



Institute *for*
Healthcare
Improvement

CPPS Informational Call

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Road Map for Today

- I. Welcome and introductions
- II. Overview of CPPS credential, certificants and exam
- III. Value of Certification – individual and organizational
- IV. Preparing for the exam, taking the exam, maintaining your credential
- V. Q & A

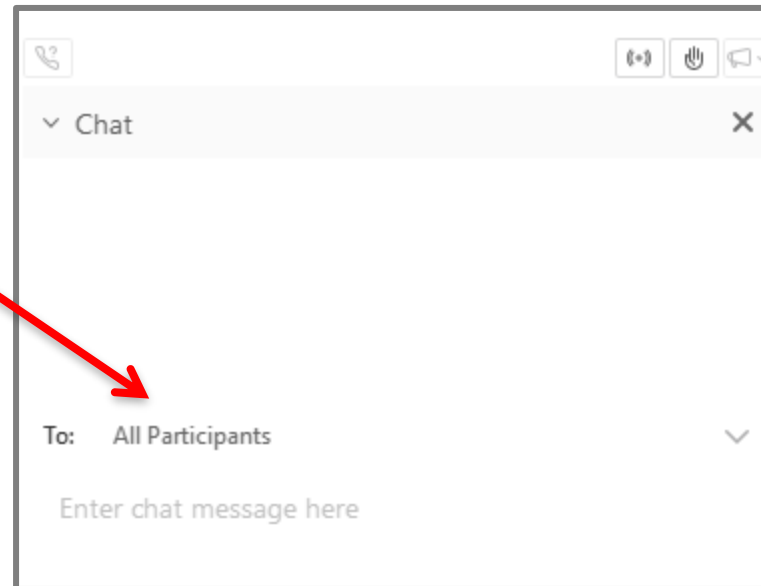


When Chatting in with the Chat Box...

Please send your questions and comments to
All Participants

Select Chat recipient

Enter Text

A screenshot of a chat interface. At the top, there is a header bar with a telephone icon on the left and three icons (audio, video, and chat) on the right. Below the header is a dropdown menu labeled 'Chat' with a close button 'X' on the right. The main area of the chat box is empty. At the bottom, there is a text input field with the placeholder text 'Enter chat message here'. Two red arrows point to the interface: one from the text 'Select Chat recipient' points to the 'To: All Participants' label, and another from the text 'Enter Text' points to the text input field.

▼ Chat X

To: All Participants ▼

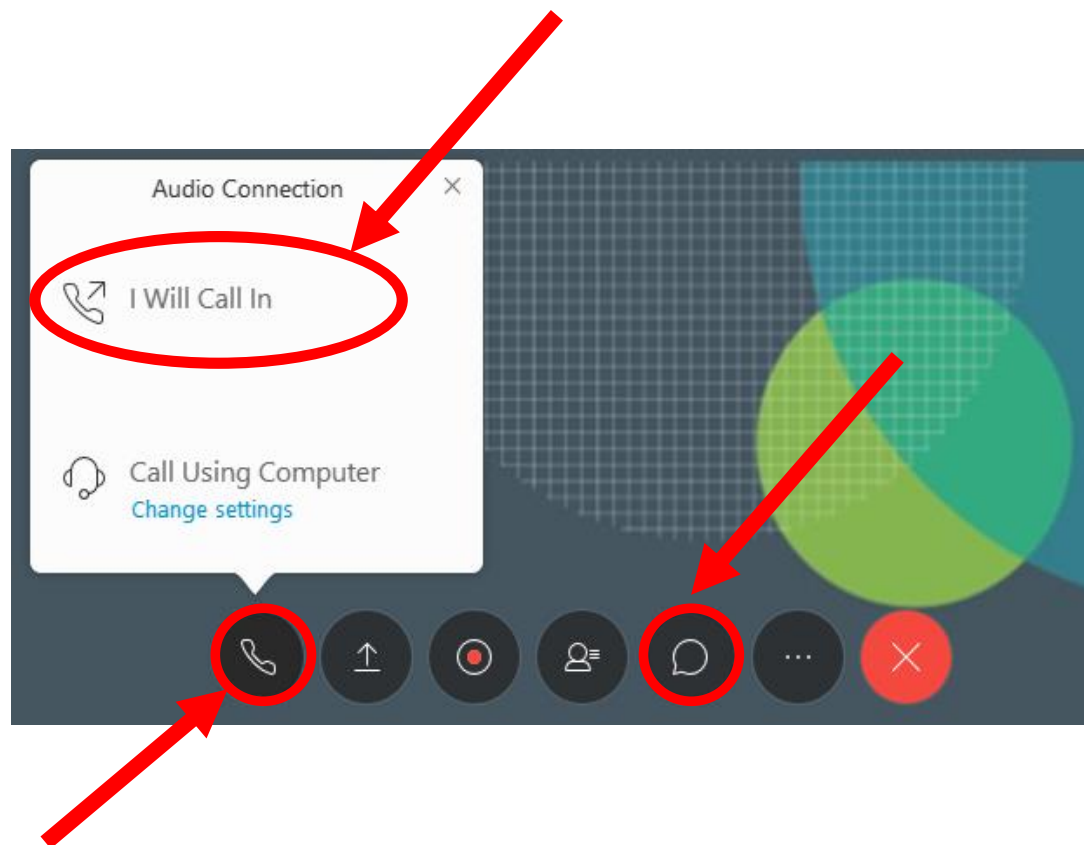
Enter chat message here



Phone Connection

To join by **phone**:

- 1) Click on the “Participants” and “Chat” icons on the bottom of your screen to open the necessary panels.
- 2) Click the telephone icon on the bottom left hand side of the on-screen buttons.
- 3) A pop-up box will appear with the option “I will call in.” Click that option.
- 4) Please dial the **phone number**, the **event number** and your **attendee ID** to connect correctly .



About CPPS

- Rigorous and comprehensive credentialing process that attest to patient safety competencies and expertise
- Evidence-based examination covers five patient safety domains
 - Culture
 - Leadership
 - Patient Safety Risks and Solutions
 - Measuring and Improving Performance
 - Systems Thinking and Design / Human Factors

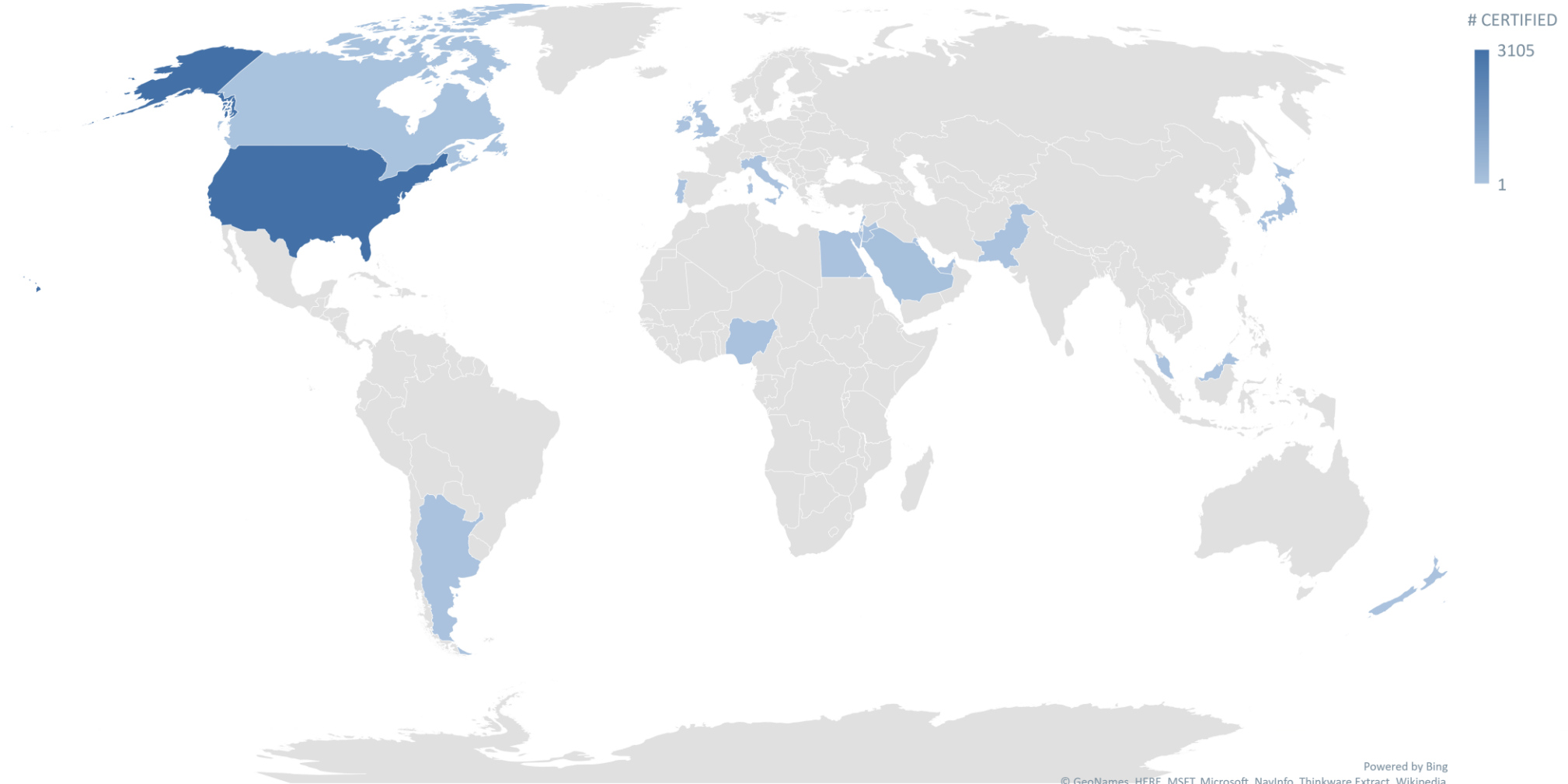


Who's Currently Certified

- Currently, more than 3,000 professionals have earned the CPPS credential, representing all 50 US states and 20 countries
- They include:
 - Patient safety professionals
 - Nurses
 - Pharmacists
 - Physicians
 - Quality & risk management
 - Health care executives
 - Nonclinical health care professionals
 - Others with the requisite background, including those with advanced education in safety and quality



CPPS around the World



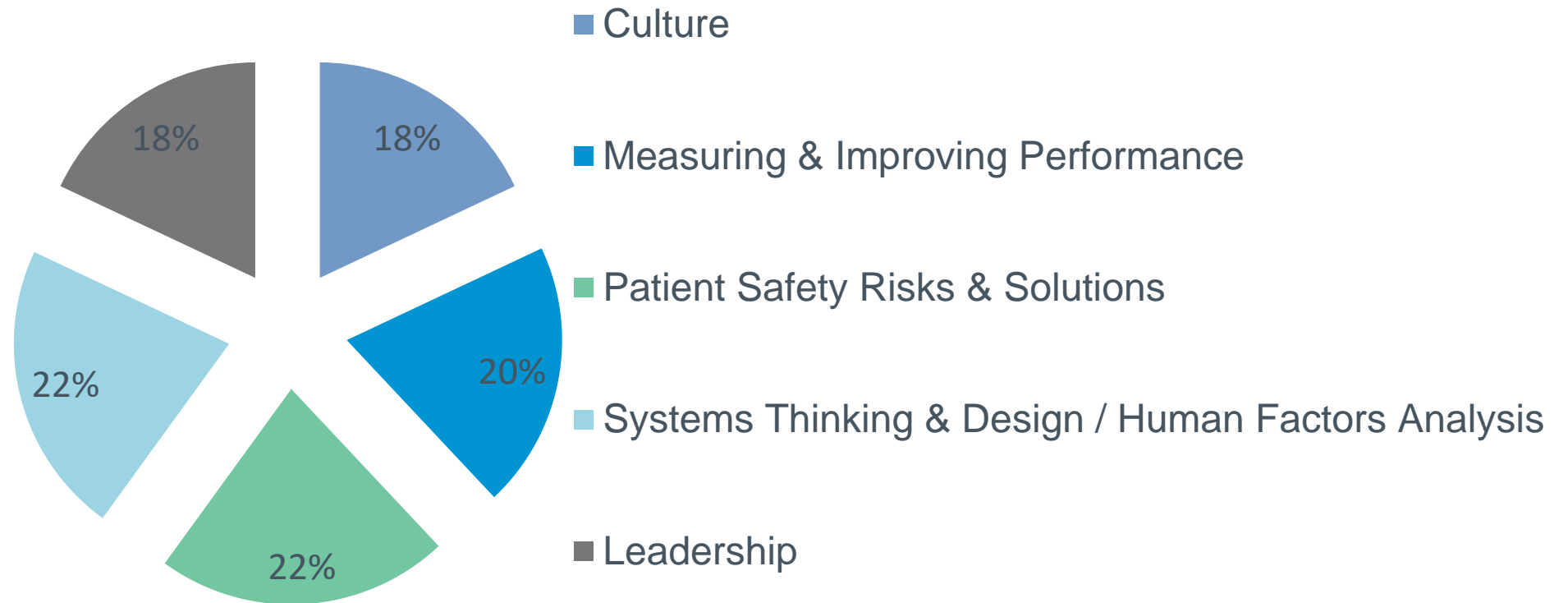
Who Can Become Certified?

- Candidates for the CPPS credential are typically those who include patient safety practices as an integral component of current or future professional responsibilities
- In addition, candidates must possess academic and professional experience at one of the following levels:
 - Baccalaureate degree or higher plus 3 years of experience (includes time spent in clinical rotations and residency programs) in a health care setting or with a provider of services to the health care industry
 - Associate degree or equivalent plus 5 years of experience (includes time spent in clinical rotations) in a health care setting or with a provider of services to the health care industry



What is Covered on the Exam?

DOMAINS COVERED ON EXAM



To view detailed content outline, click here:

<http://www.ihi.org/education/cpps-certified-professional-in-patient-safety/Pages/CPPS-Content-Outline.aspx>

Value to Individual

- Certification is a symbol of dedication to the field and leadership in an area of critical importance in healthcare
- Validation of expertise
- “Prep” process offers broad review of patient safety concepts and topics
- Connection to others with similar preparation
- Reinforces foundation of safety science and principles that guide the practice
- Supports those in patient safety role with advocacy
- Useful not just for Patient Safety Officer or Lead, but others:
 - CEO: patient safety is a visible priority at this organization
 - CFO: “I have a much better understanding of the importance of delegating resources to support patient safety activities”
 - CMO and CNO: role model, leading by example
- Trainees
- Increasing number of job postings have ‘CPPS required or preferred’



Value to Individual

- Certification is a starting place, not an ultimate destination or accomplishment: the prep and the certification exam process enables the applicant/certificant to have their expertise validated, which offers:
 - An important opportunity to assess the full depth and breadth of the field, based on a validated job analysis
 - Validation of knowledge and skills
 - A common language and community of colleagues within and beyond their organization
 - An important context within which to measure their individual growth and thought
 - A solid, common and fundamental base
 - Credibility within their organization and for career path advancement and higher compensation



Value to Organization

- Tangible expression of the organization's commitment to a core value of safety
- Tangible expression of the organization's commitment to its staff and their personal, professional devotion to patient safety
- Ensures knowledge/competence of individuals in visible leadership positions
- Provides common, structured approach to application of patient safety science to improve care
- Offers a common language and thought process for those within an organization to examine, explore, identify and address opportunities to improve patient safety
- Strengthens organizational alignment and capabilities for advancement of safety culture and high reliability, harm reduction, and organizational-wide improvements in safety and harm reduction
- Enhances structure of teams to support and deliver on quality and patient safety
- Tangible expression of an organization's patient and workforce safety-centricity



Value to Organization

- Offers a reassurance of a common base of safety knowledge on which an organization's staff can confidently build going forward.
- Confidence that individuals and teams are starting from a recognized, solid base of knowledge
- Accelerate the investigation/learning/improvement cycle within an organization
- Common platform for engaging other organizations in meaningful discussions around problems with safety
- High level of certified staff is a public expression of the organization's devotion to safety
- Magnet[®] recognized certification (Demographic Data Collection Tool[®]) since 2012



How Do I Prepare for the Exam?

- Fully review the Candidate Handbook
- Exam Content Outline
- Resource List
- CPPS Practice Exam
 - 50 question test taken online, any time, anywhere
- CPPS Review Course (live, online, webinar formats)

All available at www.ihl.org/cpps



CPPS Review Courses

- Designed for experienced candidates for CPPS exam
- Goal: help participants prepare for the exam by reviewing the key domain content areas and test-taking strategies
- Many formats available to suit different learning styles:
 - Online, self-paced
 - Live, in-person (IHI conferences and select partner on-sites)
 - Virtual full-day webinar

Learn more at www.ihi.org/cpps



Upcoming Review Courses

WEBINAR

Thursday, April 23, 2020
10:00 am – 5:00 pm ET

ORLANDO, FL

Wednesday, May 13, 2020
8:00 am – 3:00 pm ET

BOSTON, MA

Thursday, June 18, 2020
8:30 am – 5:00 pm ET



Ready to Take the CPPS Exam?

- Register and select a date and time at a testing center near you
- Two hour timed exam
 - Time to practice before timer starts
 - No scheduled breaks
 - Ability to bookmark questions to return later
 - On screen clock (can be turned off)
- 110 questions; 100 scored
- Check out with proctor
 - In US: receive instant score report
 - Outside US: receive score report in the mail

Learn more at www.ihl.org/cpps



Exam and Review Course Pricing

EXAM

Nonmember price: \$449*

IHI Premium Member (10% off nonmember price): \$404*

IHI Premium+ Member (20% off nonmember price): \$359*

**International candidates, please add \$100 (US dollars) for international examination fee.*

REVIEW COURSES

Nonmember price: \$395

IHI Premium Member (10% off nonmember price): \$356

IHI Premium+ Member (20% off nonmember price): \$316

To learn more about
IHI Premium and
Premium+ Membership
please visit
www.ihi.org/membership



Maintaining your CPPS designation

- 3-year recertification period
- Recertification may be achieved by:
 - 45 credits of documented continuing education and/or other qualified activities
 - Re-testing
- Continuing education courses and other qualified activities must address at least one of the tested domains
- Recertification Handbook at www.ihl.org/cpps



CPPS Mentors Available

Mentors are CPPS certified professionals interested in helping others on their journey to certification; they cannot share exam content or examples of actual exam questions

If you are interested in being matched with a volunteer mentor, please reach out to cpps@ihi.org



Questions?



Contact us at:

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www.ihi.org/cpps

